

CO

COMMISSIONER'S SECRETARY
FCC
445 12TH ST SW
WASHINGTON DC. 20534

Gerald Martinez
PO Box 1416
Palisade CO, 81526

CE ~~APPROVED~~ 02-278

MAY 02 2003

FCC-MAIL ROOM

To Whom it may concern,

In an economy where un-employment grows rampant there spawns a class between poverty and middle class which is supported by low skill and High employment demand businesses such as telemarketing. To attack these businesses is to banish many americans to poverty. You must not forget that these people that seem to be invisible to you, I guarantee are not invisible to their children and families. The thousands of people that are currently working for Telemarketing companies are doing so for one reason, to "Survive". To interfere with the survival of these people and there families is to go against the constitution and the American way of life. To pander to the needs and wants of the rich at the expense of the poor is no better than the way that Saddam Hussein ran his economy. Instead of trying to eliminate jobs, you should be trying to create them, otherwise we have no use for the politicians who are for the oppression of middle and low class citizens, the FCC, and the FTC.

thanks,
Gerald Martinez

RECEIVED & INSPECTED
MAY 02 2003
FCC-MAIL ROOM

4.29.03

Commissioner's Secretary
Chief of the Secretary
Federal Communications Commission
445 17th Street, SW
Washington D.C. 20554
cc Pocket 02-278

to whom it may concern:

My name is Evan Hoffman and I am
an employee for Teleperformance USA
in Grand Junction Colorado. I currently
am a telephone sales representative and
let me say my job really makes me feel
like an important person. I have never
needed a break at a job so long in my entire
work history. The other thing this job has
done for me and my family is support them
thru in the last year of my marriage
(and kids) I have been able to support
them without government help. I am a strong
and generous help. I at last my job my
family and me will be able to start for good.
I hope to start by then I have to move to Hawaii
and I am not leaving for Hawaii. I am not
leaving the job and the National Debt but

everything & just worked so hard for. And
I know many people that would agree
with me. I understand how other people
feel. Even though I'm a telemarketer
I don't mean I'm free of telemarketing
calls & I feel that the company spends
a lot of money to protect the rights and wishes
of our customers. Just think about which
group either live with making millions
of people happy while sending millions
out poverty, or keeping the customer specific
one to one and making 10 to 30% of the million
of people happy, while letting the representatives
who do the work ^{of} poverty. Think about
it.

Sincerely

Erica Hoffman
1984 J rd
Encl, CC 81531
(970) 558-5335

Erica Hoffman
TSR for Teleperformance USA
And proud of it?

RECEIVED & INSPECTED

MAY 02 2003

FCC-MAIL ROOM

Commission's Secretary
Office of the Secretary
Federal Communications Commission
445th 10th Street S.W.
Washington DC. 20554

CG Docket no. 02-278

Dear FCC,

I am a TSP at the Teleperformance USA in Grand Junction, Colorado. I feel my job is a great job. It provides me with a good, fun working environment. The job I do is a job that I have to try at and I like that. I need to stay motivated and enthusiastic to do the job well, I like that also. I also like the fact that I can set goals for myself and try my hardest to meet them by the end of the day.

I think the products we sell are good products that can save money for a lot of people. Many of the products we sell I would be happy to purchase if given the chance. The offers we give are very beneficial to a lot of consumers - just look at all the people who

Already purchased products from telemarketers. A lot of the Services offered are great for saving time and money.

My Job is very important to me and my entire family. The Job I have is what I need to get by. really it is. Without this Job I would lose so much. My paychecks pay so many bills, buy Groceries, If I lose this Job I would lose my car, and my home.

I am opposed to the national Do not Call List. And restrictions on predictive dialers. A lot of people do purchase a lot of products over the phone and enjoy what they buy. I fully support Teleperformance USA's And the American Telemarketing Association's proposed modifications to the FTC's rules.

Thank you for your full
Consideration on this topic.

- Antonio Trujillo
3059 Sheridan Ct.
Grand Jet. Co.
81524

April 28, 2003

Commission's Secretary
Office of the Secretary
Federal Communications Commission
445 12th St, SW
Washington D.C. 20554

RECEIVED & INSPECTED
MAY 02 2003
FCC-MAIL ROOM

Ref: CG Docket No. 02-278

To Whom it may concern,

I work in Grand Junction, Colorado with the Teleperformance U.S.A. as a TSR. This job has been invaluable to me as a 2nd job because it is getting me out of debt much more quickly than would have been possible otherwise. This job allows me to help people save money on their telephone bill and builds loyalty for our customer Quest.

I oppose the National DNC list and restrictions on predictive dialers and that you would please support Teleperformance USA's and the American Telemarketing Association's proposed modifications to the FTC rules.

Thank you for your full consideration on this matter

Ernest J. Pollard
3557 E. Front St.
Palisade Co. 81526

TO: COMMISSION'S SECRETARY

FEC

445 12TH ST. SW

WASHINGTON D.C. 20554

GENERAL INSPECTOR


MAY 02 2003

MAIL ROOM

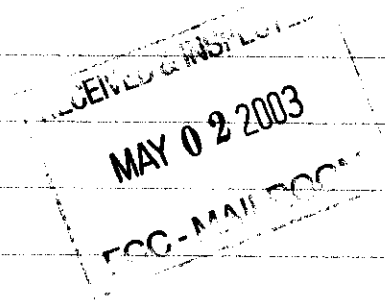
CG DOCKET
02-278

To Whom It May Concern

I Denise Atkins Work at Teleperformance USA
In Grand Junction, Colorado. We Really Need
Some help In keeping Our JOBS. I was
Lucky enough to find this type of Work I Am
Disabled and have Other Problems (Medical) That
Keep me from Working other types of JOBS. We have
alot of Single moms Supporting Their Children
at This center.

 Denise Atkins

4-23-03



Commission's Secretary
Office of the Secretary
Federal Communications Commission
445 12th Street, SW
Washington D.C. 20554

Re: C.G. Docket NO. 02-278
Rules and Regulations implementing the Telephone
Consumer Protection Act of 1991

My name is Lynne Martiney. I work at Teleperformance
U.S.A. in Grand Junction Colorado, I'm a TSK
at this call center. This is a good job for me
because this job works with my hours. It helps
me pay my bills and pays better than most jobs
in Grand Junction. The products that I sell for
Teleperformance U.S.A. can profit our customer
and they are from the ~~best~~ products
in the world.

April - 29-03

RECEIVED
MAY 02 2003
FCC-MAIL ROOM

Commissions Secretary
Office of Secretary
Federal Communications Commission
445 12th Street SW.
Washington D.C. 20554
CG Docket no. 03-278

Dear FCC,

My name is Krista Burke. I am happily employed as a TSP at the Teleperformance USA in Grand Junction, CO. I feel very confident about the products and packages we sell. I personally think they are very beneficial to everybody who purchase them. I also think I build relationships with the customers, I rely on them and they rely on me for giving them money saving options.

If this national Do not call list passes the customers will be left to pay higher prices whereas right now we are offering them many ways to save time and money. Everyone likes saving money right? I also feel a lot of people don't mind us calling, many of them let me know

that they are interested in the products available to them. Many even ask me to call back.

My job is very important to me. As a young adult I am trying to get on my feet and pay my bills at the same time. If I didn't have this job I would be left in debt along with many others.

The customers know that if they don't want to be called they have many options to choose from, such as, "Privacy Protection", "Security Screen" and Separate do not call lists etc.

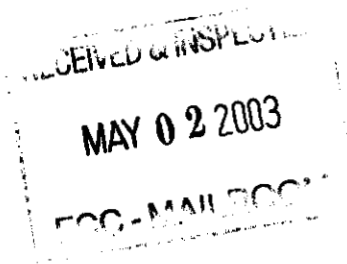
I am opposed to the national Do not call list and restrictions on predictive dialers. I fully support Teleperformance USA's and the American Telemarketing Association's proposed modifications to the FTC Rules.

I appreciate your full consideration on this topic.

Krista Burke
176 Lantzer Dr.
Grand Jet. Co.
81503

4-29-03

Commission's Secretary
Office of the Secretary
Federal Communications Commission
445 12th Street, SW
Washington DC. 20554



Ref. CG Docket no. 02-278

I AM A SUPERVISOR IN THE
TELEPERFORMANCE CALL CENTER IN
GRANDJUNCTION, COLORADO. WE'RE MANAGEMENT
AND TSRS TAKE OUR JOB VERY SERIOUSLY.
AFTER READING OVER THE MEMO WE RECEIVED,
FROM EVP. QUALITY ASSURANCE I FEEL THE
NEED TO LET YOU KNOW HOW I FEEL ON
THE NATIONAL DO-NOT-CALL REGISTRY. IF
PASSED I THINK IT WOULD HURT A LOT
OF HARD WORKING EMPLOYEES ALONG WITH
THEIR FAMILIES. HERE IN GRANDJUNCTION WE
ALL DO OUR BEST TO HELP THE PUBLIC WITH
OUR PRODUCTS AND SERVICES. I FEEL THE
PERSONS IT WILL AFFECT MOST WILL BE
THE CUSTOMERS WE SERVE AND THE ECONOMY
IN A WHOLE. WE PROVIDE GOOD PRODUCTS
AND SERVICES TO A LOT OF PEOPLE.

if the proposed do not call list is
passed, not only will good honest people
be out of work, but good honest
customers will be left in the dark
and continue to pay high prices.
I personally feel the D.N.C Reg.
is way over the line. I fully
support Teleperformance USA and the
American Telemarketing Association's
proposed modifications to the FTC's rules.

THANK YOU FOR YOUR TIME,
AND LISTENING.

MICHAEL GONZALES
2879 1/2 TEXAS RD
GRAND JUNCTION, CO 81501.

Commission's Secretary
Office of the Secretary
Federal Communications Commission
445 12th Street S.W.
Washington D.C. 20554

April 28, 2003

Ref: Cb Docket No. 02-278
Rules and Regulations Implementing the
Telephone Consumer Protection Act of 1991

RECEIVED & FILED
MAY 02 2003
FBI - MAIL ROOM

To whom it may concern:
I am employed at Teleperformance
USA in their Grand Junction Colorado
office. My job title is Telephone Service
Representative, but I tend to think
of myself as a customer service
representative. I try to find new
customers for our clients and retain
old customer by using courtesy,
respect and understanding. I
never would have thought I would
care for this line of work, but I
was pleasantly surprised to
realize that I enjoy my job
a great deal. I have an opportunity
to better people's lives through
education about our clients and
their quality products and offers.
But lately I have been concerned
about the future of my company
and mine as well. I am afraid
of the ramifications of over

Zealous politicians and slanderous
advertising. We at our center are
a hodge podge of people that truly
represent the American "melting pot".
We represent all races, have young
and old employees, people of all
education levels and socioeconomic
classes. As for myself, I am a single
mom currently enrolled full time in
cosmetology school. This job is the
only job in our city (app. 140,000
people) that will work with
my schedule at school and pay a
wage that I can support my son
and I on until I graduate and
become licensed and find a job
in my field. This job proudly
allows me to support our small
family without government
assistance, thus allowing a sense of
personal pride for myself and for
most needy people to receive benefits.

But if my center were to shut
down, several people like myself
would lose jobs and become dependent
on aid, from either financially
strapped family members or an
underfunded government. We

We employ employ at least 100
people in our center who rely on
this company for financial support.

But also, and of equal importance to me, we have become a family here. I look forward to seeing my co-workers on a daily basis and often will stop by on my day off to say hello.

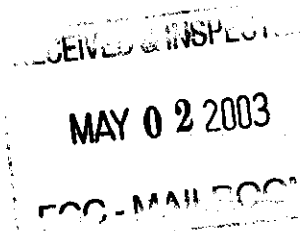
I oppose the legislation being proposed as it currently is written. The National no-call list is being overly advertised, and negatively so. The restrictions of Prudential dialing are overwhelming and I feel that Teleperformance USA and the American Telemarketing Association's ~~proposed~~ proposed modifications are sensible and fair. I feel strongly through education and tolerance, both sides could find compromise.

Thank you for your time in this matter and your full consideration.

Sincerely,
Tia Montgomery
552 Burlington Avenue #3
Grand Junction, Colorado 81501
(970) 245-9920

04/28/03

Commission Secretary
Federal Communication Commission
445 12th Street SW
Washington DC 20554



Ref: CG Docket No 02-278

Rules and Regulations Implementing the Telephone Consumer
Protection Act of 1991

To whom it may concern,

Hello my name is Kelli. I currently work at
the Teleperformance Center in Grand Junction Colorado.
I haven't worked there very long. I am a TSR ~~which~~ which is
an entry level position. I am for the first time in 25 yrs.
being treated like I'm really worth something. I have all kinds
of opportunities ahead. The very first thing we are taught is
the FCC Regulations. Our center makes very sure that we
abide by the rules no matter what. I personally feel if more
employer treated they're employees the way we are treated
America would be on the very top of everything. I'm not rich
and have not been able to afford insurance or even medical
attention when I'm sick. Through this company I will.
Sometimes I am on the phone and getting screamed at.
Instead of the person saying no I'm not interested or
take me off your list and I'm ready to go crazy. I'll
get someone on the line and they are able to restore my
spirits just by listening or saying "I appreciate the call
but I'm not interested or Please ~~say~~ you take me off your list
Since I have been working there I have learned a lot
about telemarketing and the rules governing the industry.

I can't understand why we now need to have a new National Do Not Call List. If this happens a lot of people^{are} out of work. Grand Junction would be hurt very bad by this because there isn't a lot of other jobs out there. Mostly I work with moms and older people who won't be able to make it if we lose our jobs. Which will hurt the economy even more because they would have to get on welfare and SSI to pay the bills. I can't understand why the current regulations aren't good enough. Not to mention there are a lot of ways to not get ~~on~~ the calls at all instead of having even more rules that would cost a lot more jobs.

The products we sell are the best I have seen on the market. We have to make sure that any thing we sell is what it says it is. The people I work with make sure of it. Please don't hurt hard working people by making modifications to rules that are already enough.

Thank you for your full consideration on this topic

Kelli Sadvar

Kelli Sadvar

902 1/2 Duray St.

Grand Junction CO 81501

RECEIVED & INSPECTED

MAY 02 2003

ECG-MAIL ROOM

April 28, 2003

Commission's Secretary,
Office of the Secretary
Federal Communications Commission
445 12th Street, SW
Washington, D.C. 20554

Ref: Rules and Regulations Implementing the Telephone
Consumer Protection act of 1991

Dear Commissioner,

I am a telephone sales representative (tsr) employed at Teleperformance USA, in Grand Junction, Colorado. I am also a honest very hardworking individual who believes in the products and services I offer. Contrary to popular belief, I am not a scam artist nor am I trying to deceive consumers over the phone. I am simply offering low cost goods and services to people who could benefit from them, and if they are not interested all they have to do is hang up the phone. I am a proud Mother of one, and my family and I depend on the income from my job working as a tsr. I have always been a conscious employee and am endeavored to follow

the American Telemarketing Association's proposed modifications to the FTC rules. I feel we have enough sanctions and regulations and do not need such harsh restrictions, I adamantly oppose the National Do not Call List registry, and restrictions on Predictive dialers. Furthermore I enjoy my job and like being around the people I work with. I need to continue being employed at TeleperformanceUSA to secure the financial well being of my family. I fully support TeleperformanceUSA and the American Telemarketing Association's proposed modifications to the FTC rules. Please do not adopt this harmful national do not call list that could eliminate thousands of jobs, and damage our already poor economy. Thank you very much for your consideration of this request.

Respectfully yours,

Rosalyncl Osario
561 W. Sparrn Ct #1
Grand Junction, CO
81501.

04/28/03

Commission's Secretary
Office of the Secretary
Federal Communications Commission
445 12th Street, SW
Washington DC 20554

RECEIVED & INSPECTED
MAY 02 2003
FCC-MAIL ROOM

Ref: CG Docket No. 02-287

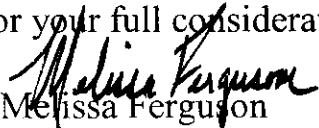
Rules and regulations implementing the telephone consumer protection act
of 1991

My name is Melissa Ferguson and I work at Teleperformance USA in beautiful Grand Junction Colorado. I am writing you from the Grand Junction center. I am a telephone service representative and I have grown to really enjoy and appreciate my job. At the moment I am selling Qwest phone lines and services and I feel very proud to be doing so. Some people aren't familiar with the services available to them and I feel like I am helping them by promoting these offers. I have a chance to change people's lives everyday.

If I were to lose my job, not only would I not be able to help these people out, but I would not have the money to buy the necessities for me and the family I need to support to be able to live a happy and healthy life. Although Grand Junction is a very beautiful city, the unemployment rate is very low. It is very hard to find a respectable good paying job in the city. Teleperformance USA is one of the only respectful good paying jobs out there, and it would be a shame to take this great opportunity away from these employees.

I oppose the National DNC list and restrictions on predictive dialers, because they are threatening to take away the job that I feel is going to get me somewhere. I completely support Teleperformance USA's and the American Telemarketing Associations proposed modifications to the FTC's rules.

Thank you for your full consideration on this matter.


Melissa Ferguson
946 Colorado Ave. #10
Grand Junction, CO 81501

April 28, 2003

RECEIVED & INSPECTED
MAY 02 2003
FCC-MAIL ROOM

Commissions Secretary
Office of the Secretary
Federal Communications Commission
445 12th Street, SW
Washington D.C. 20554

Ref: CG Docket No. 02-278
Rules and Regulations Implementing the
Telephone Consumer Protection Act, 1991

My name is Adam Gonzales, and I work at Teleperformance USA test center number 8 in Grand Junction Colorado. I am a TSR, I call people and offer them products or services that can benefit from. The people I speak with everyday are very nice, I don't get yelled at, cursed at, or hung-up on. Actually they are happy and enjoy what I am offering whether or not they buy anything.

I am very concerned about the news of a National Do-not-call list, Because I have

always looked at this job as an honest and secure place. I have even bought a new car and I am saving and working towards buying a home. So that me and my Fiancee can get married and have a baby. My goal is to do that in the next couple of years. I also am trying to put my Fiancee through College.

Losing my job right now would devastate me in so many ways. There are also a lot of people I work with who depend on this job. Some have children, and the flexible schedule and good pay allows them to take care of their kids. There are also some who don't have very much education and they can't afford to get any. Those are just a couple of situations. That are perfect reasons not to lay us off.

I guess a good way to explain this is for you to put your self in my shoes. I have \$1600 in bills a month. With mine and my Fiancee's income we are barely

making it by. If I lose my job I would have to work at a McDonalds or Taco Bell for minimum wage, and less than 30 hours a week. As oppose to where I am now I get \$8.00 and I am encouraged to work over time. So you can do the math if I lost my job I would have to work extremely hard just to break even. To have someone say they might be laying us off is a very scary situation.

In closing please think of us as real people with real Bills, debt, and obligations we have to meet every month, Just like you. So please think of everyone involved before you take our jobs.

Sincerely,

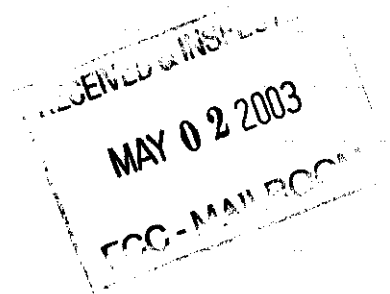


Adam Gonzales

04-29-03

CG DOCKET 02-278

Commission's Secretary
Office of the Secretary
Federal Communications Commission
445 12th Street, SW
Washington, DC 20554



To Whom it MAY Concern:

I WORK in Grand Junction Colorado at
Teleperformance USA. With Client Services.
I Am a Telephone Sales Representative, OR, in
more basic terms, A tele-marketer.

I know what I do is not A favorite
Among many of those whom we solicit. However,
our products do benefit those who choose
to use them. I use the word choose because
our customers have A choice. There is
Already AN option for them to not receive
calls from us, and they can hang up on us
if they choose not to listen. I understand
people don't like to be solicited in their
homes, but Advertising is what keeps our
economy strong.

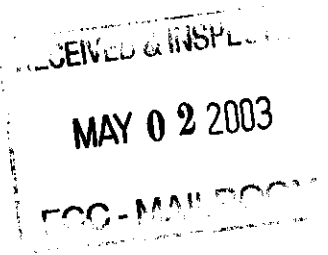
I'm young (21 years old), and I'm A full-time
student. IF this job is taken from me, I'll
find another. Eventually, I'll graduate and
find A career. However, not everyone
is in my position. A lot of people depend

ON the money they earn on this job, AND
if they lose it they'll be more of a drain
ON our economy than necessary. I'm sure
A large percentage of our customers
would rather hang-up on a telemarketer, than
contribute to the ex-telemarketers welfare
check, or unemployment check.

I ASK that you please consider the people
who will be put out of work should A National
Do Not Call list be implemented.

Byron Pearson BJR
733 Ellenwood Ave
Grand Jct., CO
81501

April 29, 2003



Communications Secretary
Office of the Secretary
Federal Communications Commission
45, 12th Street, SW
Washington D.C. 20554

Re: A Docket No. 02-278

Rules and Regulations Implementing the Telephone Consumer
Protection Act of 1991

Grand Junction, Colorado 81501 - Teleperformance US
Client Services

US employee

This job to me, is one that I can honestly
say allows you to be around an environment
that is full of energy. I feel that the employees
at Teleperformance all tend to have good character
which allows them to become familiar with
everyone around them.

One products and services that I have had the
opportunity to sell, have be quite interesting.
Allowing yourself to help random customers
with certain information, or even helping fill out
an application, is such a great way to work on
communication skills - if needed. Plus, you get
to give these customers a chance with a new
product that can save them time as well as money.

This job for me, as a full-time college student, allows me to bring in any money that can go towards just living the "college life." I feel for those who only attend work because they have families are faced with many decisions. Not only is the well-being of their family an issue, but where are these employees going to find work that pays them the same in such short notice? Losing my job would have an affect on me; however, like I said I am in school, and the impact would not do as much damage on me as it would for those who only work. And yet, for someone to support this registry, would only eliminate many employment opportunities for those who desperately need work.

i highly oppose the National DNC list and restrictions on Predictive Dialers. Unspite of that, why would you support something that will only hurt our economy? i give all of my support to Selfperformance USA and the American Telemarketing Associations proposed modifications to the FTC rules.

Let us all help those working mothers, minorities, and people of less employment opportunities to continue to proceed with their lives, without all the drama.

Thank you for your full consideration on this topic.

Christie A. Chavez
4600 Regency Ave. #213
Grand Junction CO.
81501

RECEIVED

MAY 02 2003

FCC-MAIL ROOM

4-29-03

Commissions Secretary
Office of the Secretary
Federal Communications Commission
445 12th Street, SW
Washington D.C 20554

Ref CG Docket No 02-278

I am a TSR in Grand Junction, Colorado at Teleperformance U.S.A. I really like my job. I'm a single parent that really needs ~~employment~~ ~~employment~~, I don't know ~~but~~ how I would make it if I lost my job.

There are lots of people that like our products and service. I do not agree with the ~~DO~~ Do not call list.

Everyone should have the opportunity to decide for themselves if they would like our products. If the National Do not call list goes thru and jobs are lost this will greatly effect our community. The job ~~market~~ market here is very tight. Please ~~to~~ help us to keep our jobs.

Thank you,

Dianna Byrnes

April 19, 2003

TO: COMMISSION'S SECRETARY
FCC
445 12TH ST. SW
WASHINGTON DC 20554
CG-DOCKET 02-278

I work at Teleperformance USA
Grand Jet, Co
My job title is RPA T5R
I feel my job is neat and
I like the people How I feel
about the products nearly I like
the MBNA Credit Card because is the
best card on the market the
importance of my job is the training
of different programs & I got Bent to
pay \$ 775⁰⁰ dollars & I need my job
If I lose my my job I'll be
out in the Street.

RECEIVED & INSPECTED

MAY 02 2003

FCC-MAIL ROOM

Sign
Debbie Law